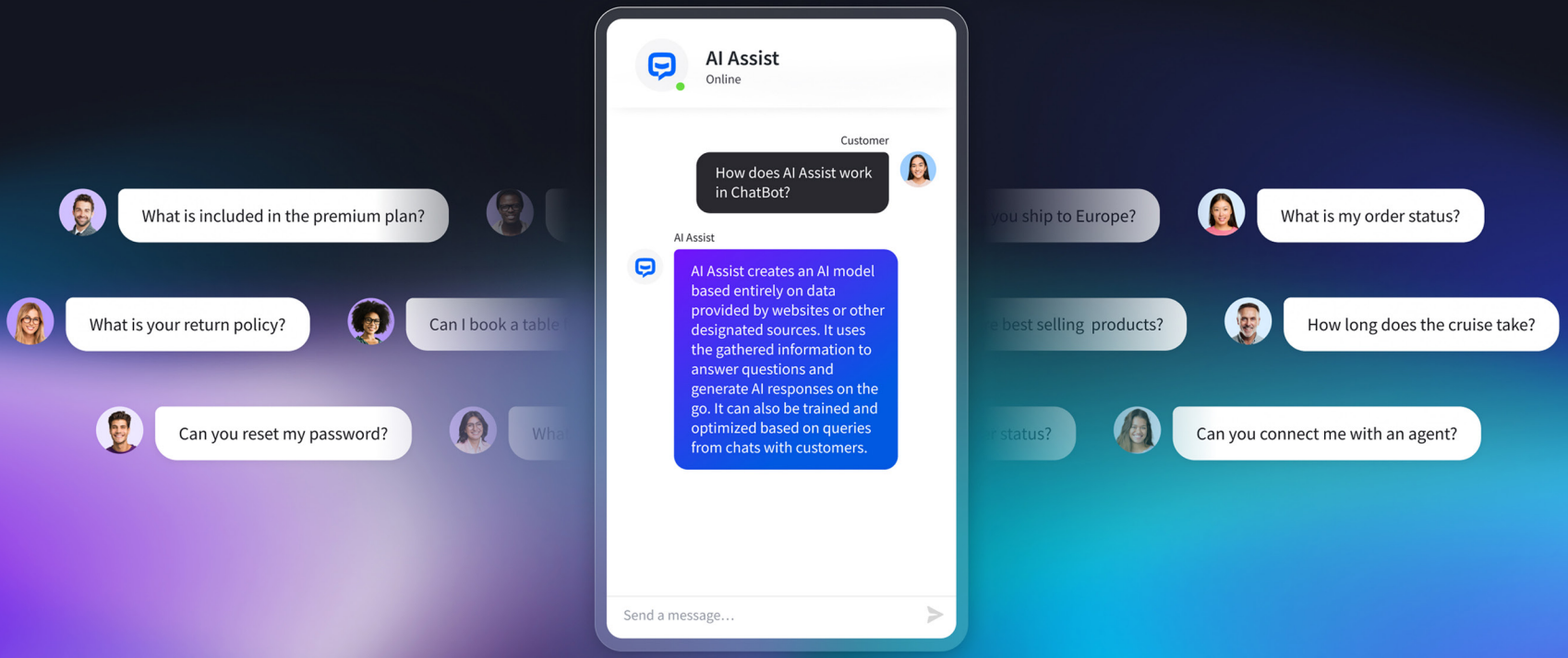
ChatBot

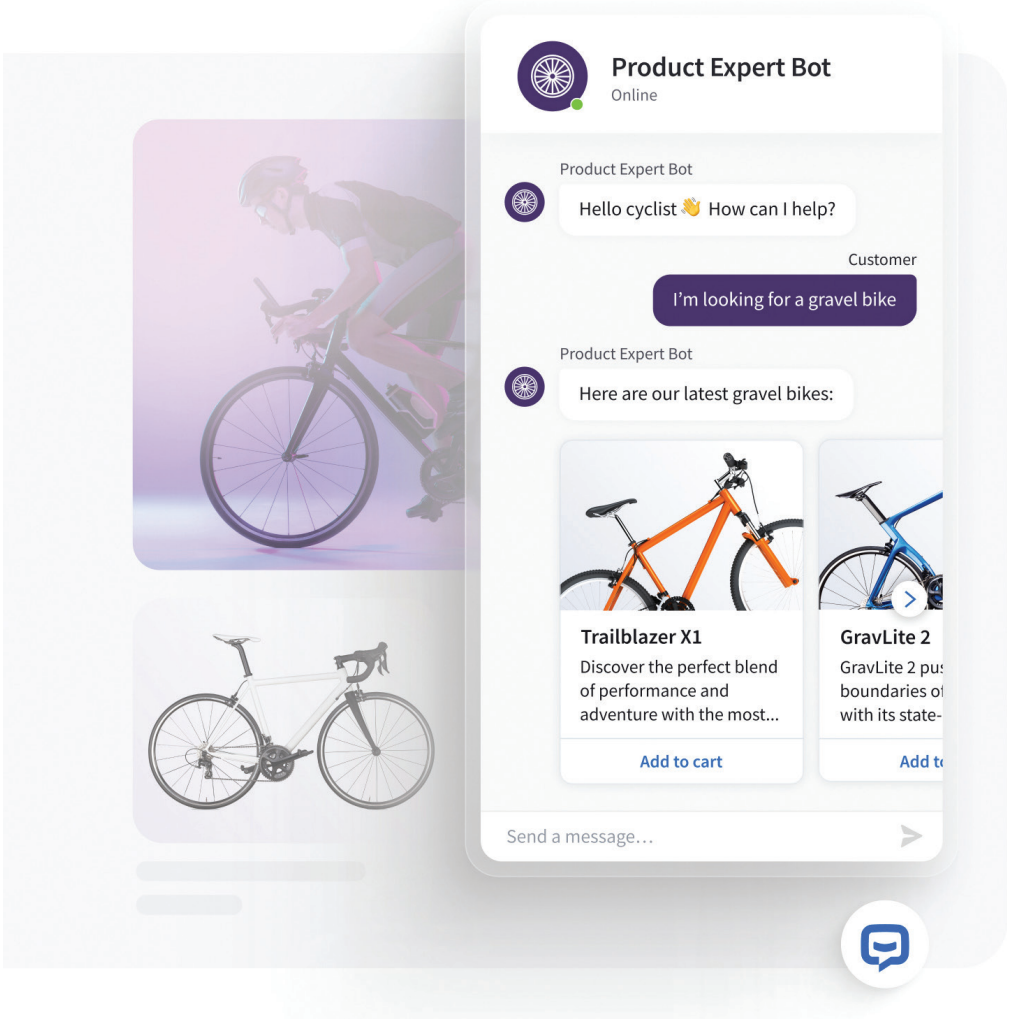
AI-based, human-like, 24/7 chat interactions on your website



Bermuda Affiliate **SJD World**

15 Front Street
Hamilton, Bermuda

441-295-7539
support@sjdworld.com



What is a Chatbot?

In today's digital landscape, website visitors expect quick and accurate responses, any time of day. An intelligent website chatbot helps meet these expectations by answering common questions, guiding users, and collecting leads—even when your team is offline.

By leveraging the Chatbot platform, we can seamlessly integrate a smart virtual assistant into your website to enhance customer satisfaction and streamline your support process.

No technical expertise is needed on your part—we handle the entire process from setup to optimization.

15 Front Street
Hamilton, Bermuda

441-295-7539
support@sjdworld.com

Key Benefits

Enhance your website with a smart chatbot and experience these powerful benefits:

24/7 Responsiveness:

Users can get instant answers anytime, reducing wait times and improving overall satisfaction.

Enhanced Customer Engagement:

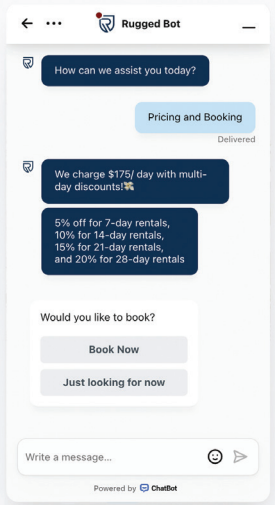
An interactive chatbot keeps visitors on your site longer, guiding them to relevant information and turning website visitors in to customers.

Cost & Time Savings:

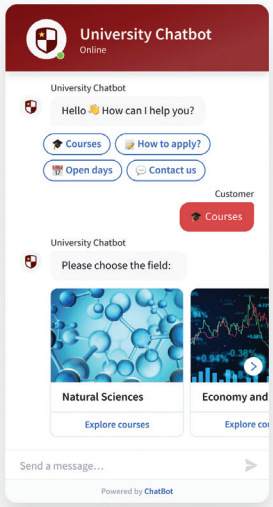
Free up your team from repetitive questions, allowing them to focus on more complex tasks or person to person interactions that require a human touch.

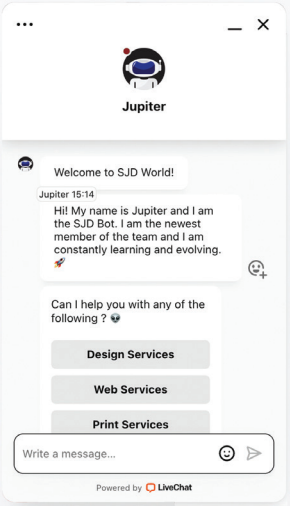
Scalable & Flexible:

Our chatbot grows with your business. As your products or services expand, we can train it further to handle new information and FAQs.



Click to Chat with Bot



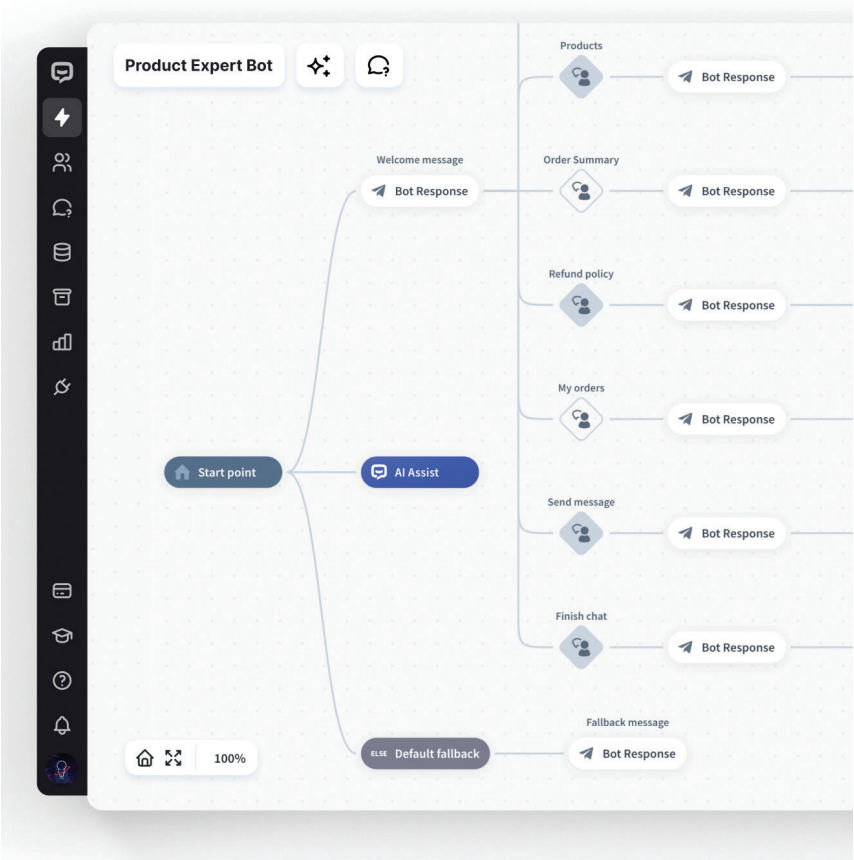


Click to Chat with Bot

15 Front Street
Hamilton, Bermuda

441-295-7539
support@sjdworld.com

The Build Process



Our standard Chatbot build time is approximately **2 months**, ensuring a thorough setup and training process. However, the timeline may vary based on the complexity of your project and the depth of the knowledge base required to train your bot. We will work closely with you to discuss your unique needs and provide an exact timeline tailored to your goals.

Phase 1: Chatbot Account Setup

(30 minutes)

We will outline your subscription options and invite you to your chatbot account so you can setup your login and billing information.

Phase 2: Foundation Logic Setup

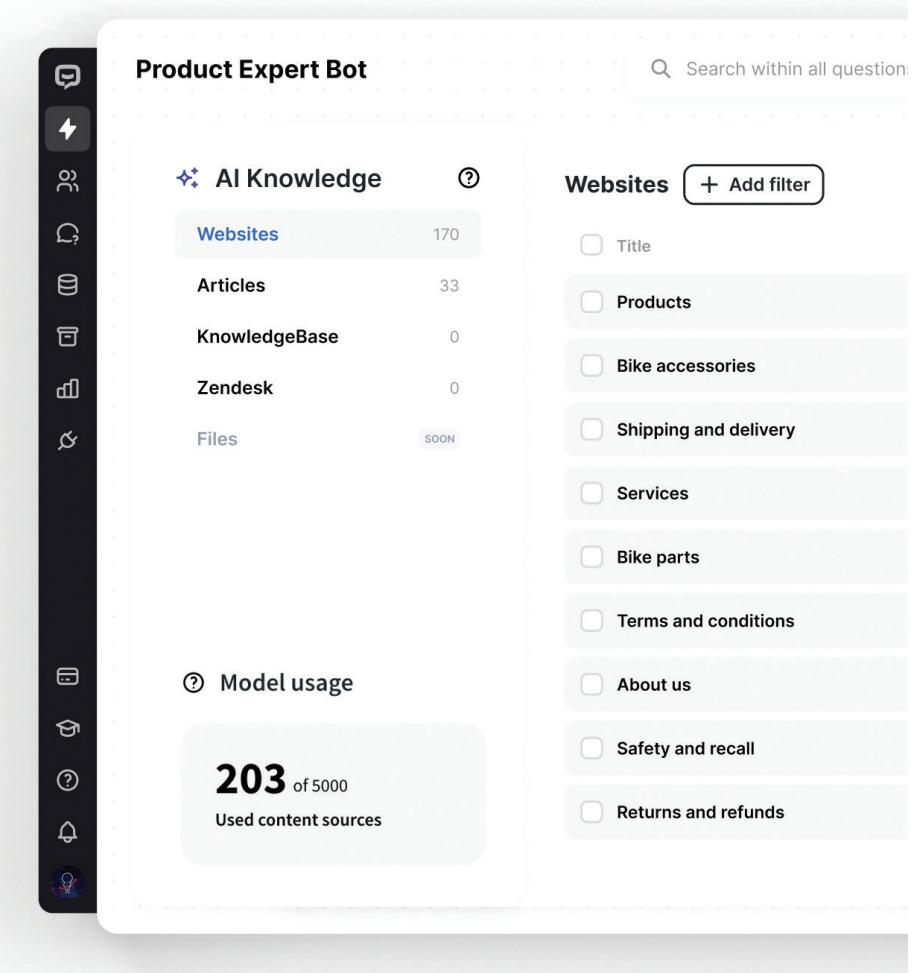
(2 Weeks Minimum)

We collaborate with you to determine your core questions, desired conversation flows, and brand voice. During this period, our team fine-tunes the chatbot to accurately handle user interactions and ensure consistent, reliable performance.

15 Front Street
Hamilton, Bermuda

441-295-7539
support@sjdworld.com

The Build Process



Phase 3: Custom A.I Training

(2 Weeks Minimum)

After establishing the chatbot's foundational logic, the next step is to make it smarter and more adaptable though custom AI Training.

During this phase, we teach the chatbot to better understand customer language, ensuring accurate and helpful responses to a variety of queries. Once complete your chatbot will be an intelligent assistant capable of understanding and interacting with users on a deeper level.

Phase 4: Go Live and Optimization

(1 Month)

Once deployed, we'll track chatbot performance, analyze live customer interactions, and refine responses to ensure your bot delivers exceptional results.

15 Front Street
Hamilton, Bermuda

441-295-7539
support@sjdworld.com

Pricing

Chatbot Build

Starting $2,400 +

Our chatbot services start at $2,400 for 16 hours of development. Pricing may vary depending on the complexity of your project and the depth of the knowledge base required to train your bot. We'll collaborate with you to understand your specific needs and provide a detailed quote tailored to your requirements.

Basic Setup

- Defining Objectives & Conversation Flows
- Programming the chatbot to understand basic customer questions
- Programming the chatbot on how to handle unexpected questions
- Testing Phase 1: Logic testing and adjusting

Custom AI Training

- Continuous Learning & Adaptation
- Data-Driven Training
- Personalized User Interactions
- Testing Phase 2: A.I testing and training

Optimization

- Testing Phase 3: Live Testing
- 1 Month of Performance Monitoring
- User Feedback Analysis
- Regular Updates & Improvements

Chatbot Subscription

Starter $65/month

This plan is ideal for smaller businesses with lighter traffic.

- Basic AI Automation
- 1,000 Chats / month
- Training History (Chats Stored) 7 days

Team $169/month

This plan offers advanced features for businesses handling larger volumes of interactions.

- Advance AI Features
- 5,000 Chats / month
- Training History (Chats Stored) Unlimited

Customized subscriptions and additional features available.

Chatbot Interest Form

15 Front Street
Hamilton, Bermuda

441-295-7539
support@sjdworld.com

Optional ChatBot Maintenance Plan

Launching your chatbot is just the beginning

To ensure long-term success and optimal performance, we provide ongoing support, enhancements, and monitoring. Our maintenance and optimization services include:

- 4 Conversation Scans a Month
- Knowledge Base Updates
- Monthly Performance Report

Payment Options:

$225/Month *(1.5hrs/month)*

$2,475/Year *(1.5hrs/month)*

Pay annually and get 1 month free.

Weekly Conversation Scans

- Our team reviews chatbot transcripts once a week to spot gaps, misunderstandings, or recurring issues.
- We will identify which areas need more information or clarity and suggest updates to ensure smoother user interactions.

Knowledge Base Updates

- Based on the conversation scans, we'll email you with suggestions or request additional information to improve the knowledge base. This collaborative process keeps the chatbot's knowledge base accurate and relevant.

Monthly Performance Report

- Each month, you'll receive a detailed summary of chatbot performance, highlighting key metrics like engagement rates, user satisfaction, and common queries.
- We include actionable insights and recommendations to help you make data-driven improvements to your chatbot over time.

15 Front Street
Hamilton, Bermuda

441-295-7539
support@sjdworld.com

Our Partnership with Chatbot

Who We Are:
SJD World

SJD World is a Bermuda-based graphic design studio that also specializes in website design. We have over 20 years of experience building and maintaining websites, as well as a deep understanding of how the internet works.

Our award winning web design service infrastructure, combined with our knowledge of the Chatbot software, our understanding of local industry needs, and our top-level customer service, makes us the ideal partner to train and optimize your bot.

By working closely with you, we ensure your chatbot aligns seamlessly with your brand, resonates with local audiences, and consistently delivers a high-quality user experience.

The company behind
Chatbot

Text (WSE: TXT), previously known as LiveChat Software, is a leading Polish software company specializing in customer service and intelligent automation solutions. Its innovative tools, including ChatBot, LiveChat, and HelpDesk, enable seamless communication for all times of interactions.

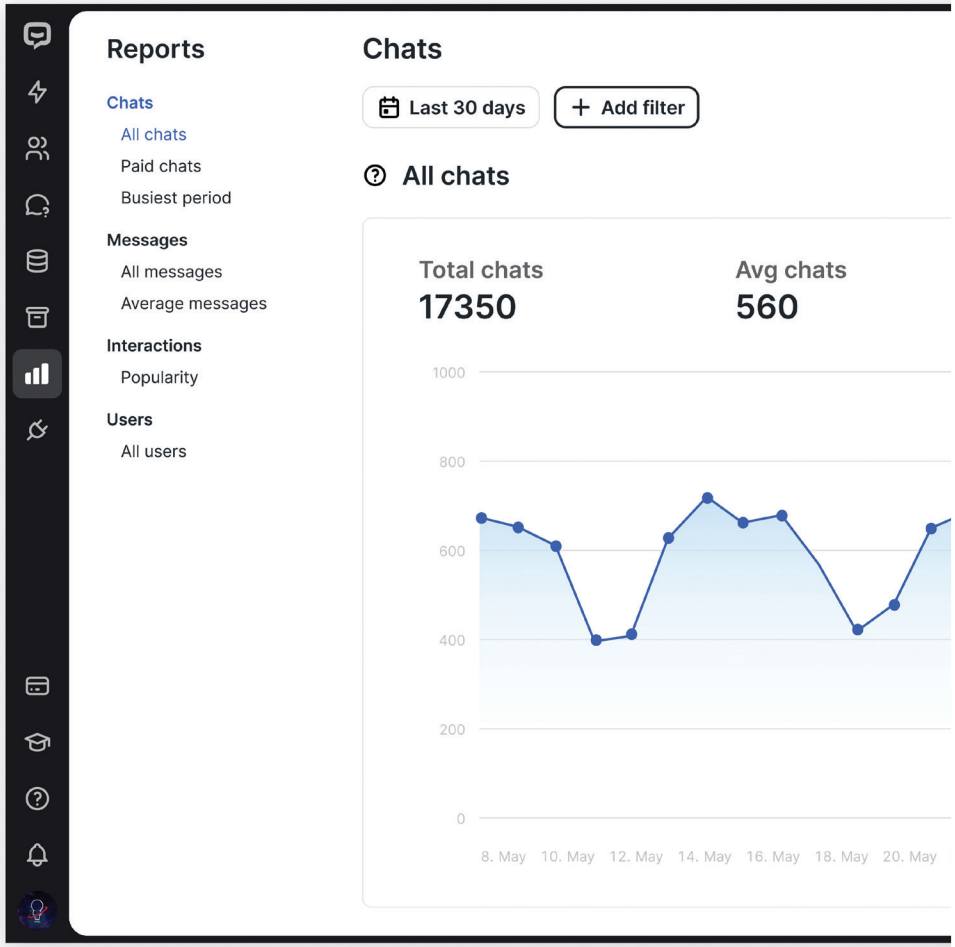
Headquartered in Wrocław, Poland, the company is publicly listed on the Warsaw Stock Exchange and also operates a U.S. office in Boston, Massachusetts.

Founded in 2002 as LiveChat Software, the company initially focused on live chat solutions for businesses. In 2023, it rebranded as “Text” to emphasize its expanded focus on artificial intelligence and e-commerce solutions, reflecting its evolution into a comprehensive provider of next-generation customer engagement tools.

15 Front Street
Hamilton, Bermuda

441-295-7539
support@sjdworld.com

How We Work Together



Platform Provision (Chatbot/Text)

- Chatbot furnishes the core platform that hosts and manages your chatbot's conversations.
- Their technology ensures stable and secure chat sessions for all users.

Chatbot Training & Management (SJD World)

- SJD World handles every aspect of setting up, training, and refining your chatbot.
- Drawing on our extensive web design experience and local knowledge, we continually optimize the bot to address real-time customer needs.

Client Communication (SJD World)

- We maintain close communication with you throughout planning, deployment, and ongoing updates.
- As a local Bermuda team, we understand your unique market challenges and can offer timely, face-to-face support when needed.

15 Front Street
Hamilton, Bermuda

441-295-7539
support@sjdworld.com

Why Our Local Presence Matters

Personalized Support

Being in Bermuda allows us to meet in person, offering direct communication and a deep understanding of your business context.

Deeper Market Insight

Our familiarity with the local market and culture means your chatbot can be trained with content that resonates specifically with your audiences.

Quick Response Times

Our proximity enables faster turnaround for any requests, changes, or on-site assistance.

15 Front Street
Hamilton, Bermuda
HM11

441-295-7539
support@sjdworld.com

Elevate your customer experience with ChatBot & SJD World